

## Real Time Track and Trace

Purolator understands the importance of being able to monitor the progress of your shipments in transit. That's why we offer confirmation of delivery, just seconds after delivery is complete.

Thanks to the two-way wireless data capabilities on our courier's hand-held scanners, you can track your shipments in real time – from the moment they leave your hands to the moment they reach their destination.

### Real Time Tracking for urban and rural deliveries/

No other courier company can provide this instantaneous transmission of delivery information from virtually anywhere in the country. As soon as delivery is complete, information is uploaded to our system, the most extensive and advanced network in Canada. This means whether it's an urban or rural delivery, you know exactly when it gets there.

Our Real Time Track and Trace feature gives you peace of mind, especially for urgent shipments. It also enables you to provide improved service to your customers and even gives them the ability to handle their own tracking.

### Choose how to track/

Because we recognize that every business is unique, Purolator provides a variety of tracking options to quickly and easily access accurate current information about your shipments.

**[www.purolator.com/](http://www.purolator.com/)** Track by PIN number, by reference number or through Online Shipping history to receive shipment status or view receiver signatures.

**[track@purolator.com/](mailto:track@purolator.com)** Use your computer, cell phone or PDA to e-mail [track@purolator.com](mailto:track@purolator.com). This confidential e-mail service allows you to track more than 10 packages at a time and you'll receive a quick response from our automated tracking system. For easy access to the receiver's signature, send an e-mail to [PODtrack@purolator.com](mailto:PODtrack@purolator.com). When tracking packages through e-mail, your PIN must be entered into the body of the message (not subject line) in order to be recognized.

**Purolator's Automated Shipping Solutions/** If you created your shipment using Online Shipping, PSS or Purolink, you can easily track your shipment using the built-in functionality of each system.

**Call 1 888 SHIP-123/** 24 hours a day, 7 days a week. With just one phone number, you can access our touch tone service to track your shipments, or speak with one of our customer service representatives.

No matter how you choose to track your shipments, Purolator gives you quick and convenient access to the information you and your customers need and want.